

CUSTOMER SERVICE AWARD WINNER FEBRUARY 2018

DAMIAN JONES – FLIGHT CENTRE ESPERANCE



Esperance Flight Centre travel consultant Damian Jones said he was lost for words, after being awarded the ECCI February 2018 Customer Service Award.

Mr Jones began working for the company just five months ago, applying in the hopes the position would present an opportunity to travel. Having always had a love of travel, Mr Jones said being surrounded by it was very rewarding. "Obviously we can't travel all year round, so being able to live vicariously through other people's holidays is a bonus and getting to see how excited people get," he said. "To be able to help other people achieve their travel dreams is pretty awesome and very rewarding." As far as what the future may hold for the travel consultant, Mr Jones said he would like to stay local as long as possible. "I'd like to stay here in Esperance for as long as possible," he said. "Eventually I would like to use the job to transfer around Australia and then potentially even overseas." Mr Jones said he was very happy with having received recognition in the monthly award. "I don't know who nominated me but hopefully it was because I sent someone on a really good holiday," he said. "It is nice to hear that I am doing something right."