

# Pricing information



# Residential customers

## Horizon Power's Pricing Policy

This pricing information sheet explains the charges you will be required to pay when you:

- first connect or augment your existing supply connection to Horizon Power's electricity system,
- move into a premise that already has an electricity connection, and;
- how you will be charged for ongoing electricity use.

## Getting connected

### Services to get you connected

If you need to connect your home to the Horizon Power electricity system, or if you wish to augment or upgrade any existing connections, then one or more of the following services will be required.




There are two types of residential connections – standard and non-standard.

### Standard residential connection

A standard residential connection is a connection that falls within the original design specifications of the site, and which has already been installed by a developer when the property was initially developed.

### Non-standard residential connection

A non-standard residential connection is a connection where the connection size exceeds that which the site was originally designed for. A site where no electrical infrastructure exists is also deemed a non-standard site.

 Generation augmentation	You will not be charged for a contribution to any upgrades required to facilitate your connection at the power station, whether it be immediate or in the future.
 Network augmentation	<p><b>Standard residential connections</b></p> <p>You will not be charged for any works required to increase the capacity of the existing network assets if Horizon Power needs to upgrade or extend its existing distribution and transmission networks to meet your request for electricity supply (whether it be immediate or in the future).</p> <p><b>Non-standard residential connections</b></p> <p>You will be charged for any works required to increase the capacity of the existing network assets if Horizon Power needs to upgrade or extend its existing distribution and transmission networks to meet your request for electricity supply (whether it be immediate or in the future). As an example, this may include changes to network configuration, such as building new lines, upgrading or replacing existing transformers, substation components, poles, wires and underground cables to be able to accommodate the new connection.</p>
 Connection	You will be charged the full cost of connection. Some customers may be eligible for a subsidised fee to connect underground power supplies to their residence (the 'Pole to Pillar' subsidy). Please contact us for more information.



# Pricing information – Residential customers

## Cost of services

A number of components contribute to the costs of generation and network augmentation and connection. These may be categorised as:



A **design fee** of \$6,000 (including GST) is payable for projects involving:

- the supply of electricity to a connection with a total maximum load of between 31 kVA and 1000 kVA or 10% of the relevant systems peak load;
- CT metering that will result in an increase in the load capacity at the relevant site; or
- a subdivision that requires Horizon Power to undertake headworks to connect the subdivision to Horizon Power's network and the capacity of the connection will be between 31kVA and 1000 kVA or 10% of the relevant systems peak load.

This amount covers the work required to prepare a detailed design and formal quote.

If your project will result in a total maximum load greater than 1000kVA or 10% of the relevant systems peak load, Horizon Power will contact you, as a bespoke arrangement may be required to undertake the relevant work.

**Materials** are the physical items used in, or on, the project works to get you connected or increase your connection size.

Horizon Power relies on a combination of internal staff and carefully selected contractors as the **resources** on a project to perform the work.

The **equipment** costs are the fees associated with vehicles or other supporting tools required to complete the project.

An allowance is also made in the Formal Quote to recover for any **freight** costs incurred during the project.

The **cost of funding** is included to recover a tax payment Horizon Power is required to make upon completion of any project. This tax payment is incurred as result of the new assets that are gifted to Horizon Power. The cost of funding value is applied as a mark-up of 27.6 per cent on the project value and covers the initial 30 per cent income tax paid on the gifting/vesting of the capital cost of the asset, and the reduction in income tax over the life of the asset due to depreciation.

## Moving in and out

If you are moving into a premises that already has an electricity connection sufficient to your requirements, you only need to apply for a new electricity account with Horizon Power. The new account application form is available on our website or by contacting us on 1800 267 926.



# Pricing information – Residential customers

## Already connected

Once you are connected, various ongoing charges apply. These include your electricity price (tariff) and any fees and charges that cover additional services provided to you as part of managing your account.

### Electricity price

You will receive a gazetted residential tariff. The gazetted tariff is based on a uniform tariff\* approach and is structured as a flat electricity charge (cents per kilowatt hour) plus a daily supply charge.

The current tariffs are available on our website or from your local Horizon Power office.

### Fees and charges

Fees and charges may include any of the standard Fees & Charges listed on Horizon Power's website.

*\*The uniform tariff is a State policy that ensures the same electricity price applies to residential customers regardless of where they live in Western Australia.*






## Customer segmentation

The information provided in this factsheet is relevant for the customer group Horizon Power refers to as '**Residential**'. When you apply to connect to the Horizon Power electricity system, you will be assigned to a customer segment based on the size of your requested connection, as well as a consideration for the nature of your connection.

You will be classified as a Residential customer if your connection request is for a private dwelling used solely for residential purposes. If you use, or intend to use, electricity partly or fully for non-residential purposes; please refer to the *Small and Medium Enterprise* fact sheet.

Horizon Power segments customers into groups to ensure we are able to address the unique requirements of our diverse customer base.

The following is a complete list of Horizon Power segments:

Customer segment	Connection description	Annual electricity consumption
 Residential	Private dwelling used solely for residential purposes	
 Small Enterprise	< 45 kVA (non-residential use)	0 – 160 MWh/annum (non-residential use)
 Medium Enterprise	45kVA – 1 MVA	160 – 4380 MWh/annum
 Large Enterprise	> 1 MVA	> 4380 MWh/annum
 Developer	An owner or other authority who develops land and provides electricity infrastructure that will have future capacity and energy requirements of any size from customers.	N/A



# Pricing information – Residential customers

Fact sheets detailing the charges applicable to other customer segments are available online or from your local Horizon Power office. Please contact us to obtain any of these or for assistance in determining the customer segment that applies to you.

## Why do these charges apply?

Horizon Power has a Pricing Policy to guide how we charge for the services we provide you in relation to connecting your service, providing and managing your supply of electricity as well as for the buyback of renewable energy.

Horizon Power has a requirement to operate as a commercially responsible Government Trading Enterprise, under the *Electricity Corporations Act 2005*. Section 61 of the Act requires us to “act in accordance with prudent commercial principles, consistent with maximising long term value”. In addition to the *Electricity Corporations Act 2005* we are also bound to comply with other external laws and policies, such as relevant Taxation and Competition laws. These external factors also govern our pricing.



## Contact us

To obtain a quote to get connected to our electricity system, or for more information, please complete the *Connection Application form* available on our website at [www.horizonpower.com.au/contractors-suppliers/contractors/forms-fees-and-charges/](http://www.horizonpower.com.au/contractors-suppliers/contractors/forms-fees-and-charges/) or from your local Horizon Power office listed below.

For other account related enquiries, please contact our call centre on 1800 267 926.

### Broome

2-4 McDaniel Rd, Broome WA 6725  
Phone: (08) 9192 9900

### Esperance

143 Sims St Esperance WA 6450  
Phone: (08) 9072 3400

### Gascoyne and Mid West

Cnr Iles Rd and Robinson St Carnarvon WA 6701  
Phone: (08) 9941 6299

### Karratha

Shop 24, Karratha Village Sharpe Ave Karratha WA 6714  
Phone: (08) 9159 7250

### Kununurra

Lot 228 Messmate Way Kununurra WA 6743  
Phone: (08) 9166 4700

### Port Hedland

18 Anderson St Port Hedland WA 6721  
Phone: (08) 9173 8281

Find us on    